HeliAir Sweden AB Quality Policy

HeliAir Sweden AB delivers helicopter services with a consistently high level of quality, where safety, reliability and customer requirements are central. This policy applies to all our activities: flight operations, flight training and simulator training, continuing airworthiness and maintenance, ground operations and fuelling, and all supporting functions, and to everyone working on our behalf.

We commit to:

- set quality objectives, follow them up and use them to develop the business;
- maintain clear routines for planning, carrying out and following up every assignment;
- monitor delivery reliability and customer feedback and use them to improve;
- handle deviations, disruptions and risks in a structured way, to limit their impact and prevent recurrence;
- comply with applicable laws, regulations and customer requirements;
- promote an open culture where everyone is encouraged to report deviations and ideas for improvement.

Our quality management is part of the management systems of our EASA approvals (AOC and SPO, Part-CAMO, Part-145, ATO and FSTD operator), which the Swedish Transport Agency (Transportstyrelsen) oversees.

The CEO is HeliAir's quality representative until another person is designated. The Compliance Monitoring Manager runs the compliance monitoring programme, through which compliance with the regulations is independently checked, and reports directly to the Accountable Manager.

This policy is reviewed every year in the management review, together with the quality objectives.

Approved:

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Joel Backlund, CEO and Accountable Manager
Date: 2026-10-21